

DIFFICULT EMPLOYEE OR EMPLOYEE WITH A DIFFICULTY?



DATE:	November 8 th , 2018
TIME:	9:00 a.m. – 12:00 p.m.
LOCATION:	Centre for Health & Safety Innovation (5110 Creebank Road, Mississauga)
FEE:	\$395 + HST

Often we label employees as “difficult” when they are not difficult so much as experiencing a difficulty. This can be anything from a mental health issue or other hidden disability, to a personal or family crisis. It can also be impacted by a poor manager or team dynamics. You will learn how to identify the root cause of difficult behaviour and how to respond.

This is a very practical and interactive session that makes the discussion interesting and engaging. This process facilitates a greater practical understanding of the issues and how to respond.

Who should attend: HR professionals, managers/supervisors



Difficult Employee or Employee with a Difficulty?

Workshop Information:

Date: Thursday, November 8th, 2018

Time: 9:00 a.m. – 12:00 p.m. (registration begins at 8:30 a.m.)

Location: Centre for Health & Safety Innovation – Corporate Event Centre (5110 Creekbank Road, Mississauga)

Space is limited! Please register early.

To Register:

Please scan and email form to santhony@hrlawyers.ca or fax back to 905-486-1992

Name _____ Title _____

Organization _____

Address _____ City _____ Postal Code _____

Telephone (____) _____ Facsimile (____) _____

Email _____

Fee

\$395 + HST = \$446.35

(fee includes workshop materials and a light breakfast)

Method of Payment Visa MasterCard Cheque

Name of Cardholder _____

Card Number | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | Security Code | _ | _ | _ |

Signature _____ Expiry Date | _ | _ | / | _ | _ |

Billing Address _____ City _____ Postal Code _____

**Payment must be received in advance*

If paying by cheque, please make cheque payable to:

The Bernardi Centre Inc. 1443 Hurontario Street, Suite 201, Mississauga, ON L5G 3H5

HST # 754305118RT0001

Refund Policy: Refunds will be given for cancellations received in writing 48 hours in advance, subject to a refund levy of \$28.25 (includes HST). No refunds will be given for cancellations received after this date, however, a delegate substitution is welcome at all times. If you register less than 48 hours in advance, your registration is considered final.