

DIFFICULT EMPLOYEE OR EMPLOYEE WITH A DIFFICULTY?



DATE:	November 8 th , 2018
TIME:	9:00 a.m. – 12:00 p.m.
LOCATION:	Centre for Health & Safety Innovation (5110 Creebank Road, Mississauga)
FEE:	\$395 + HST

Often we label employees as “difficult” when they are not difficult so much as experiencing a difficulty. This can be anything from a mental health issue or other hidden disability, to a personal or family crisis. It can also be impacted by a poor manager or team dynamics. You will learn how to identify the root cause of difficult behaviour and how to respond.

This is a very practical and interactive session that makes the discussion interesting and engaging. This process facilitates a greater practical understanding of the issues and how to respond.

Who should attend: HR professionals, managers/supervisors

Facilitator: Lauren Bernardi



Difficult Employee or Employee with a Difficulty?

Workshop Information:

Date: Thursday, November 8th, 2018

Time: 9:00 a.m. – 12:00 p.m. (registration begins at 8:30 a.m.)

Location: Centre for Health & Safety Innovation – Corporate Event Centre (5110 Creekbank Road, Mississauga)

Space is limited! Please register early.

To Register:

Please scan and email form to bseath@hrlawyers.ca or fax back to 905-486-1992

Name _____ Title _____

Organization _____

Address _____ City _____ Postal Code _____

Telephone (____) _____ Facsimile (____) _____

Email _____

Fee

\$395 + HST = \$446.35

(fee includes workshop materials and a light breakfast)

Method of Payment Visa MasterCard Cheque

Name of Cardholder _____

Card Number | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | Security Code | _ | _ | _ |

Signature _____ Expiry Date | _ | _ | / | _ | _ |

Billing Address _____ City _____ Postal Code _____

**Payment must be received in advance*

If paying by cheque, please make cheque payable to:

The Bernardi Centre Inc. 1443 Hurontario Street, Suite 201, Mississauga, ON L5G 3H5

HST # 754305118RT0001

Refund Policy: Refunds will be given for cancellations received in writing 48 hours in advance, subject to a refund levy of \$28.25 (includes HST). No refunds will be given for cancellations received after this date, however, a delegate substitution is welcome at all times. If you register less than 48 hours in advance, your registration is considered final.

For more information, please contact Becky Seath at 905.271.2028 or bseath@hrlawyers.ca