

## CONFLICT MANAGEMENT IN THE WORKPLACE: TAMING THE BEAST



<b>DATE:</b>	November 7 <sup>th</sup> , 2019
<b>TIME:</b>	9:00 a.m. – 12:00 p.m.
<b>LOCATION:</b>	Mississauga, Ontario
<b>FEE:</b>	\$395 + HST

Interpersonal conflict that is not effectively managed has a negative impact on morale and productivity and can lead to an increase in absenteeism and can ultimately result in harassment. Join us to learn how to effectively manage interpersonal conflict in the workplace, including how to have difficult conversations.

**Who should attend:** managers/supervisors



# Conflict Management in the Workplace: Taming the Beast

**Workshop Information:**

**Date:** Thursday, November 7<sup>th</sup>, 2019

**Time:** 9:00 a.m. – 12:00 p.m. (registration begins at 8:30 a.m.)

**Location:** Mississauga, Ontario

**Space is limited! Please register early.**

**To Register:**

**Please scan and email form to [bernardicentre@hrlawyers.ca](mailto:bernardicentre@hrlawyers.ca) or fax back to 905-486-1992**

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Postal Code \_\_\_\_\_

Telephone (\_\_\_\_) \_\_\_\_\_ Facsimile (\_\_\_\_) \_\_\_\_\_

Email \_\_\_\_\_

**Fee:** \$395 + HST = \$446.35 (fee includes workshop materials and a light breakfast)

**Method of Payment**  Visa  MasterCard  Cheque

Name of Cardholder \_\_\_\_\_

Card Number | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | \_ | Security Code | \_ | \_ | \_ |

Signature \_\_\_\_\_ Expiry Date | \_ | \_ | / | \_ | \_ |

Billing Address \_\_\_\_\_ City \_\_\_\_\_ Postal Code \_\_\_\_\_

*\*Payment must be received in advance*

If paying by cheque, please make cheque payable to:

**The Bernardi Centre Inc.** 1443 Hurontario Street, Suite 201, Mississauga, ON L5G 3H5

HST # 754305118RT0001

Refund Policy: Refunds will be given for cancellations received in writing 48 hours in advance, subject to a refund levy of \$28.25 (includes HST). No refunds will be given for cancellations received after this date, however, a delegate substitution is welcome at all times. If you register less than 48 hours in advance, your registration is considered final.